



STATE OF MAINE
PUBLIC UTILITIES COMMISSION


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ADMINISTRATIVE DIRECTOR

CASD MEMO No. 2018-07

To: All Electric, Gas and Water Utilities

From: Susan E. Cottle, Deputy Director 
Consumer Assistance & Safety Division (CASD)

Date: December 18, 2018

Re: PUC Closure, December 24 – 26, 2018

Like all State of Maine offices, the PUC will be closed this year, December 24 – 25 for the Christmas holiday. Commission rules [specifically, Ch. 815, Section 10(E) for gas and electric utilities and Ch. 660, Section 10(E) for water utilities], prohibit utilities from disconnecting customers on these days.

The PUC will also be closed this year on December 26. Given this, we ask that utilities refrain from disconnecting customers on this day, as well, because consumers will not be able to reach the CASD for assistance until December 27.

Thank you for your attention to the above, and best wishes of the season to you!

SC/kp